

## ***ST. Francis Tuition - FAQs***

### **1. Why is it necessary to pay \$100 deposit?**

The deposit is refundable when the student stops tuition. 4 weeks notice must be given. This is to ensure that students who no longer wish to continue tuition will inform us. This will enable us to inform any students on waiting list about a possible vacancy in class, especially when the class size has reached its maximum. In addition, we would like to confirm that students do not have any outstanding books on loan from the school library before their last lesson.

### **2. Is the deposit \$100 per subject?**

No, it is \$100 per student.

### **3. Are fees collected every 4 weeks or every calendar month?**

Fees are collected at the beginning (1st week) of the calendar month. Late payment will incur penalties.

### **4. How much fees to pay if there are 5 lessons in a month? What if there are Public Holidays?**

Fees will be pro-rated. For example, suppose the tuition fee is \$240 per 4 weeks. If in a month, there are 5 lessons, the tuition fee will be \$300 for that month. If there are public holidays in that month and there are only 3 lessons conducted, then the tuition fee is only \$180. Fees are subject to additional 7%GST.

### **5. What if a student joins in the middle of the month?**

Fees will be pro-rated based on when the student joins in. For example, if the student joins in when there is only 1 (or 2 or 3) lesson left in that month, then he only pays for 1 (or 2 or 3) lesson for that month.

## **6. What modes of payment are accepted? Can pay by cheque/credit card / NETS?**

Payments can be by CASH/ cheque/ credit cards/ NETS. For cheque payments, please pay to "St. Francis Methodist School Ltd". For amounts above S\$200, payments can be made by credit cards/ NETS.

## **7. What are the qualifications of the teachers?**

Experienced educators with minimum a good degree, NIE trained or those with teaching experience, current or former school teachers.

## **8. Which teacher is better? Is there any training?**

As our teachers all undergo stringent interview and selection process, they are all highly qualified and keen to help their students improve. In addition, regular academic meetings are held to discuss on students and to exchange teaching ideas, so as to ensure consistency and high standards.

## **9. Are students given homework?**

Students may be given some work to do during class, as well as homework. Their homework will be marked by our teachers to check their understanding, correct application and clear and logical presentation.

## **10. What is the maximum class size?**

Maximum Teacher-Student Ratio of 1:16.

## **11. Are your lessons according to school syllabus?**

Yes. Our lessons are developed based on school syllabus (according to MOE or Cambridge Exam Board).